iSUPPLY

Licenses for retailers

Below you can find the table with prices for and functions belonging to each of the license. Below the table you can find brief explanations and examples of several functions to better understand which license suits your needs the best. If you still have questions which license is the best fit for you - contact us!

	FREE	STANDARD	FULL
Setup fee	€0	€0	€500 + additional €2000 per external supplier
Monthly fee	€0	€50	€250
Suppliers	connected to iSupply only	connected to iSupply only	connected & not (additional fee per garment from a not connected supplier)
Custom integrations, reporting & exports	✖	€100 per month per integration	€50 per month per integration
Connection of external systems through API	✖	✔	✔
Helpdesk	supplier (front-end)	supplier (front-end) + technical + API (both charged per hour)	front- & back-end + API (charged per hour) + technical (charged per hour -30%)
Extra features (quick orders, retouche alterations, price management)	✖	one feature of your choice free of charge, others - €50 per month per feature	all features free of charge

What is included in the setup fee?
With the Free license you only get a connection to a supplier. With the Standard license you get a connection to a supplier, integration setup and external system connection. With the Full license you get a connection to a supplier, integration and external supplier setup, external system connection, back-end training, possibility to setup your own collection.

What are custom integrations, reporting and exports?
A custom integration is used to integrate systems as web shops, CRM systems, ERP systems with iSupply. In many cases the use of the API is enough. Custom reporting and exports are specific report and export requests that are custom built. Most of the time the standard reports and exports provided in iSupply are more than adequate to suit your needs.

What is the connection of external systems through the API?
Other external systems can be connected to iSupply and data can be sent and retrieved through the API. For instance, you could have your web shop or CRM system connected.

What are the differences between the types of helpdesk?
The Front-end helpdesk covers any question regarding the ordering tool (no additional fee). For instance, you would contact your supplier if you have any issue/question regarding an order. The Back-end helpdesk covers collection management and is administered by iSupply. For instance, we would assist with a change/question/issue with the collection of your supplier (no additional fee). The Technical helpdesk covers support for changes or issues in iSupply or in custom integrations and reporting. (charged per hour). The API helpdesk covers support for any setup support or issues with the API connection (charged per hour).

What are the extra features?
With quick orders you can create order templates so that you could fill the orders more quickly, for example, for garments that are the most popular and frequently ordered. When creating the template, you will be able to set the main options for that garment and later only select the other options (size, alterations, etc.) according to your client. Retouche alterations are relevant for you if you have ateliers where your clients can have their garments adjusted after receiving the order. This feature enables you to create alteration orders on the initial order, so there is no need to create new orders and all the order information will be in one place. The price management feature allows you to set the prices for different garment types depending on the fabric type.